

Goedel and the Schrodinger-Heisenberg Railway: Exploring Unknowability and Undecidability

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 - The Intelligent Organisation: Driving Systemic Change with Information, Routledge, 2nd Edition 2020
 - The Intelligent Nation: How to Organise a Country Routledge, 2021
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Goedel and the Schrodinger-Heisenberg Railway

- Exploring Unknowability and Undecidability
- An Incompleteness Theorem
- An Uncertainty Principle
- A Thought Experiment
- The Schrodinger-Heisenberg Railway
- The Limits to Bureaucracy
- A Systems View



Goedel's Incompleteness Theorem

- Theorem of Undecidability, which showed that within the limits of any formal language or system of logic, some propositions are "undecidable"
 - https://academic.oup.com > book > 40753
 - Kurt Goedel (1927)
- Russell's Set Theory Paradox (1901)
 - The Barber
 - <u>https://www.britannica.com/topic/Russells-paradox</u>





 A cat is locked in a steel box with a small amount of a radioactive substance such that after one hour there is an equal probability of one atom either decaying or not decaying. If the atom decays, a device smashes a vial of poisonous gas, killing the cat. However, until the box is opened and the probabilities are resolved the cat is in a superposition of two states: it is both alive and dead.

<u>https://www.britannica.com/biography/Erwin-Schrodinger#ref1229301</u>

- So what?
- Certainties are dependent on probabilistic events and are always history?



Heisenberg: The Uncertainty Principle

- We can know where something is or how fast it is changing, not both
 - Effect of the observer on the observed
- A similar uncertainty principle also applies to problems in pure math and classical physics
 - The act of measurement changes what is measured
 - <u>https://scienceexchange.caltech.edu/topics/quantum-science-explained/uncertainty-principle</u>
- So what?
- Certainties are dependent on probabilistic events and are always history?



The Schrodinger-Heisenberg Railway



The Schrodinger-Heisenberg Railway

- The UK railway appears to answer to classical rather than quantum laws, or does it?
 - We manage it as an enormous and enormously complex machine
 - 20000 miles long (all rails end to end) and about 30 yards wide
 - 100,000 human actors
 - Millions of journeys
 - It is comprised or composed of millions, perhaps billions, of richly interconnected elements
 - Meanwhile it displays 'action at a distance' to itself and its environment
 - Transmission of noise, heat, vibration (hidden variables?)
 - Changing one part changes others transmission of stress?



The Schrodinger-Heisenberg Liberty

- We can either know what condition the railway is in – OR
- We can know how quickly we are wearing it out
- We cannot know both.....
- Every time we drive a train down the tracks its availability is a function of collapsing probabilities
- The only thing we can know to a certainty is that it was 'ok' last time we used it
- So what?



The Bureaucracy-Uncertainty Paradox

- We manage the railway as a finite, mechanical device with all the certainties offered by Sir Isaac Newton
- BUT
- Management relies on a bureaucratic control structure
- Beliefs about its condition are supported by high latency information flows
- Decisions are of necessity judgement based
- BUT
- We hold individuals to account against the Newtonian certainties



- "Organisations have the choice between bureaucracy and dillettantism"
 - Weber, 1923
- A formal system of impersonal offices, authority attaching to the office not the individual,
 - Standards, systems, processes to 'guarantee' availability
 - Delusion of Stability
 - Assume a finite solution



- A bureaucracy is the realisation of the formal logical language of large scale organisations
 - While it is the formal language of organisation
 - It is necessarily incomplete
 - It therefore generates undecidable propositions
 - "However long we make the process chart we never quite reach the customer" (Dudley, 1998)
- The Incompleteness Theorem suggests to us that we cannot create a finite solution



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The Incompleteness Theorem suggests to us that we		

 The Incompleteness Theorem suggests to us that we cannot create a finite solution



- Bureaucratic thinking imposes fragmentation, limitation
- BUT
- The challenges we address as infrastructure systems leaders are not infrastructure issues
- They are political, societal, economic, challenges of meeting human needs, wants, desires not engineering specifications!



Infrastructure Sub-Systems





So! A Different Perspective





- "Nature did not invent disciplines, man did"
 - Misquoting Checkland, 1981
- Interaction & Interdependence
 - The idea of 'system' is rooted in the connectivity of one element with others this system must be dealt with in its totality
 - The functioning of one element of the infrastructure depends on one (or more) other elements
 - Issues cannot be resolved in isolation
- Probabilism & Self-Organisation
 - The behaviour of a (dynamic) system is neither deterministic nor linear
 - It will be self-organising to some degree, its dynamics and connectivity will drive what it does
- Emergence
 - Systems exhibit properties that belong only to the system not to any of its elements
- These characteristics make 'systems' hard to comprehend and manage so we must address them with a systemic mindset





- Emergence? What is that?
- A system taken AS a system displays properties that cannot be found in any of the parts, they depend on systemic interactions
 - A journey on a train
 - Flight in an aircraft
 - Walking in a human being
 - Thinking.....
- Sclerotic Bureaucracy in a University?
 - It is never intended that way, it is a product of the interactions....



So! A Different Perspective

- Problems, opportunities challenges are dealt with as wholes
- Integration not fragmentation
- Multi-dimensional problems that must be (re)solved simultaneously
- Not about analysis but about synthesis
- Change in one part stimulates or causes change in other parts
 - Elements are not just inter-connected but interdependent
 - Addressing situations of dynamic complexity
- Situations are infinite and evolving?



Core Idea of Cybernetics: The Homeostat

- Self-regulation, adaptation, stability, learning
- Complexity emerging from interactions





Allostatic Organisation: Dynamic Stability

• Stability is an emergent property of a dynamical system, the transition to exploitation of digital capability must be complemented by a transition to adaptiveness as the basis of organisation.



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Cybernetics of Cybernetics

Continuous adaptation!



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"Have Highway Engineers reached the end of the road?"

Andreas Markides Markides Associates

23 November