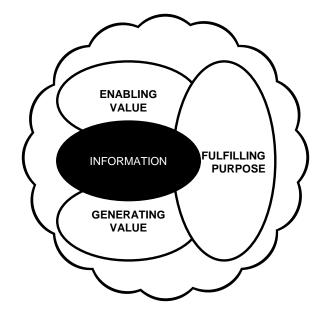
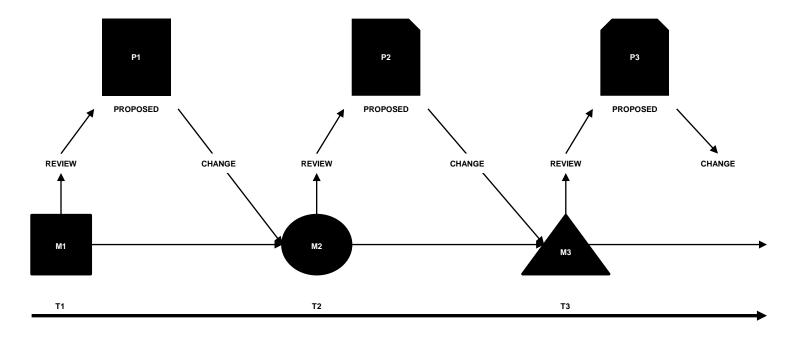


Fig 1.1 The Intelligent Organisation







<u>KEY</u>

P = PROCESS

M = MEASUREMENT

T = TIME



Fig 3.2 PDCA Cycle

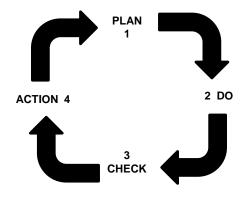




Fig 3.3 Organisational Effectiveness

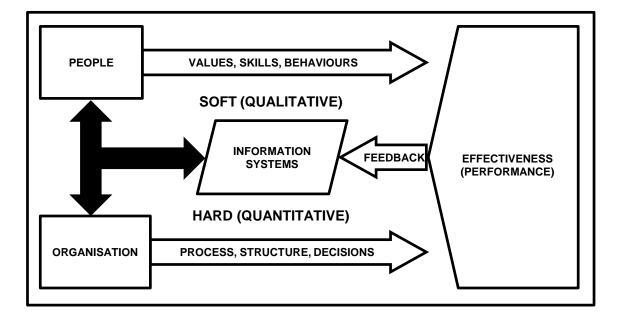




Fig 3.4 The Interdependence of Organisations

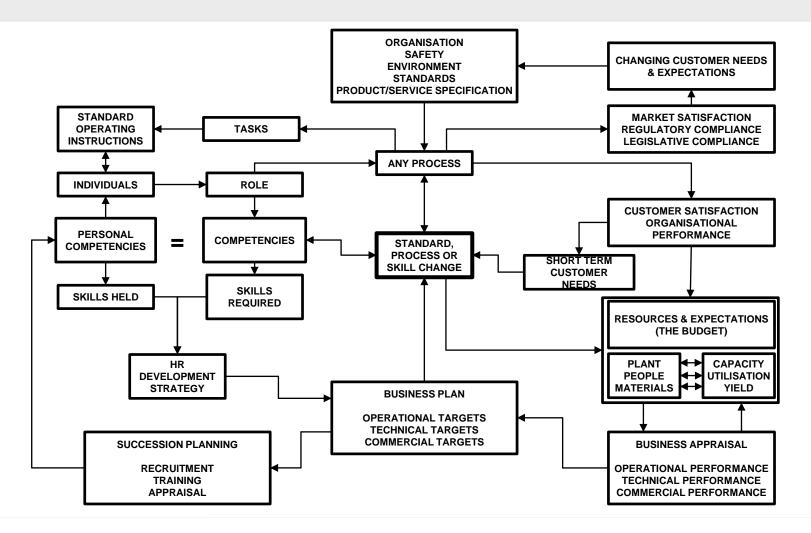




Fig 3.5 The Core Process

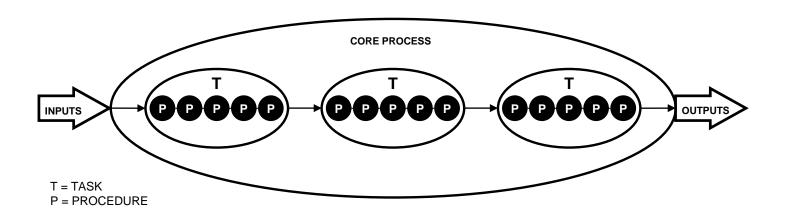




Fig 3.6 Processes, Tasks and Procedures

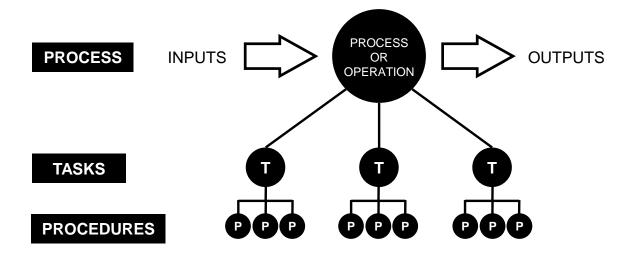
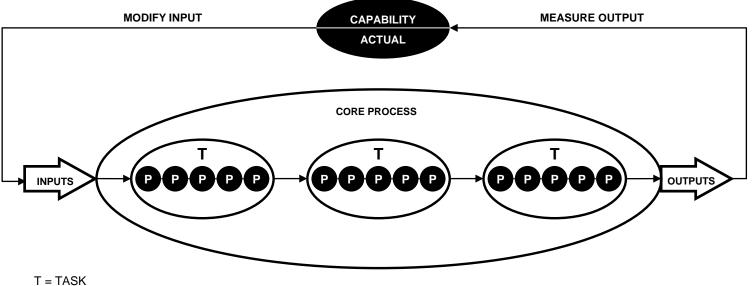




Fig 3.7 The Emergence of Hierarchy



P = PROCEDURE



Fig 3.8 Process and Task Regulation

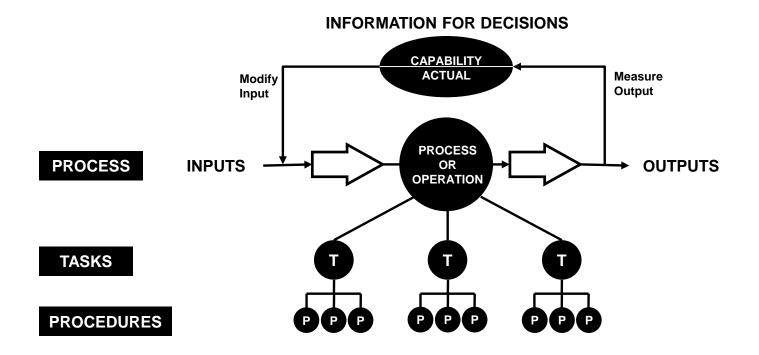




Fig 3.9 The Process of Management

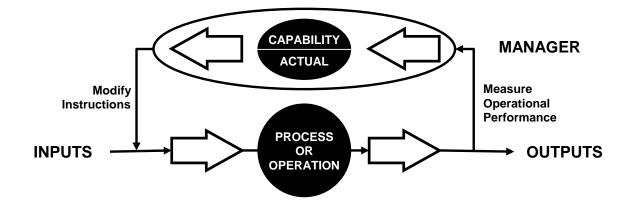
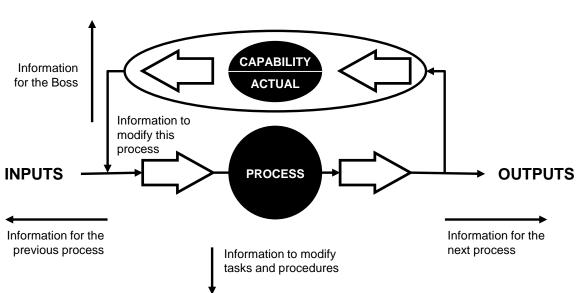




Fig 3.10 Information Dissemination



MANAGEMENT



Fig 3.11 The Expanded Homeostat

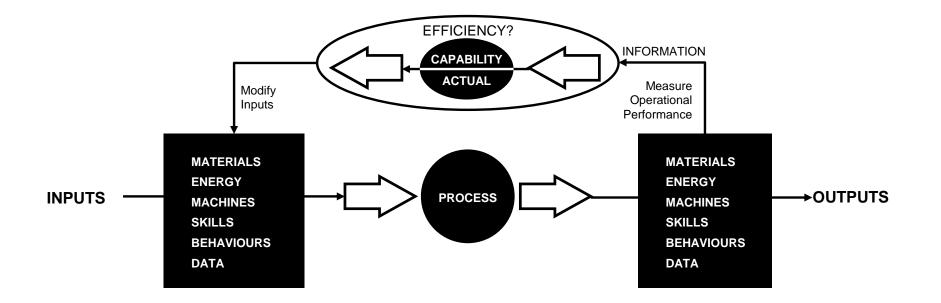




Fig 3.12 Multiple Processes

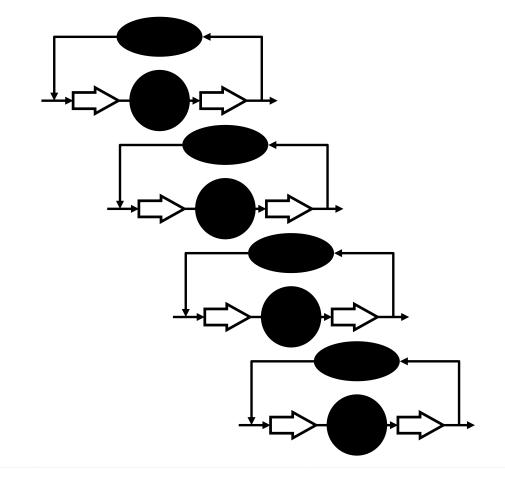




Fig 3.13 The Management of Management

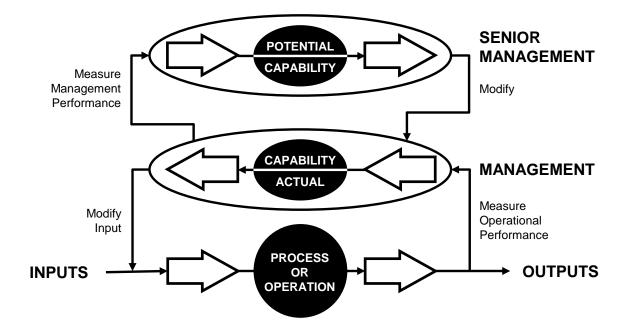




Fig 3.14 Senior Management Observing Management

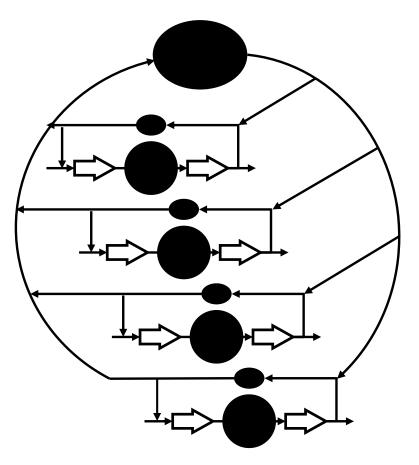




Fig 4.1 Fusion21 Conventional Hierarchy

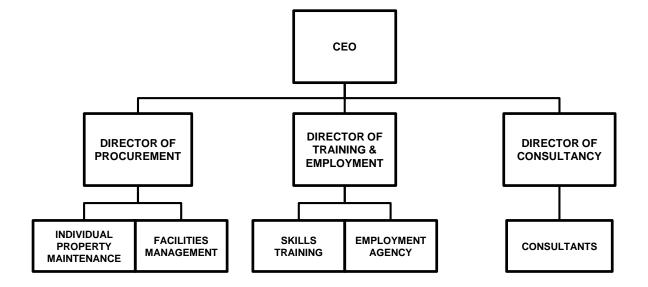




Fig 4.2 Fusion21 Process Perspective

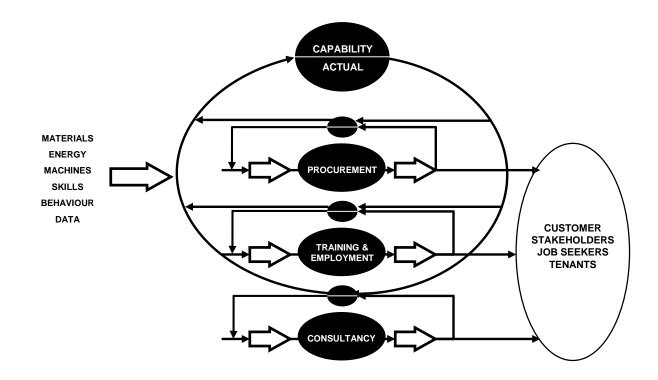




Fig 4.3 Fusion21 Embedded Tasks and Procedures

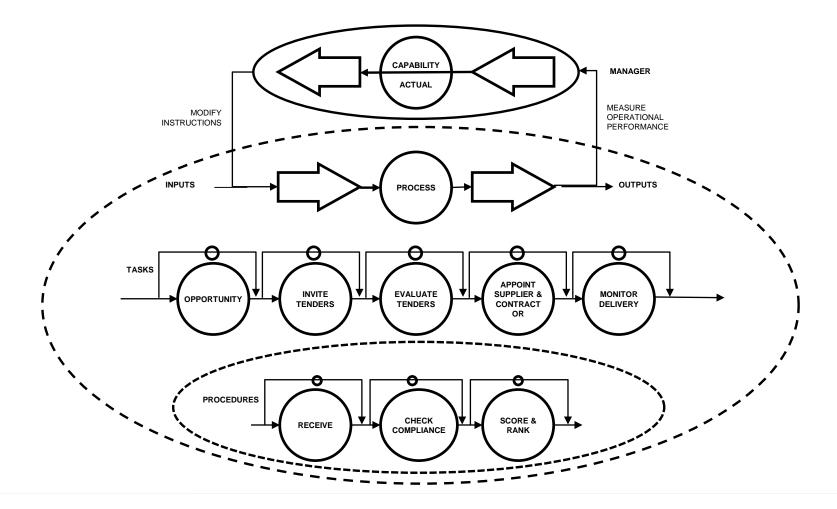




Fig 4.4 Fusion21 Procurement Workstreams

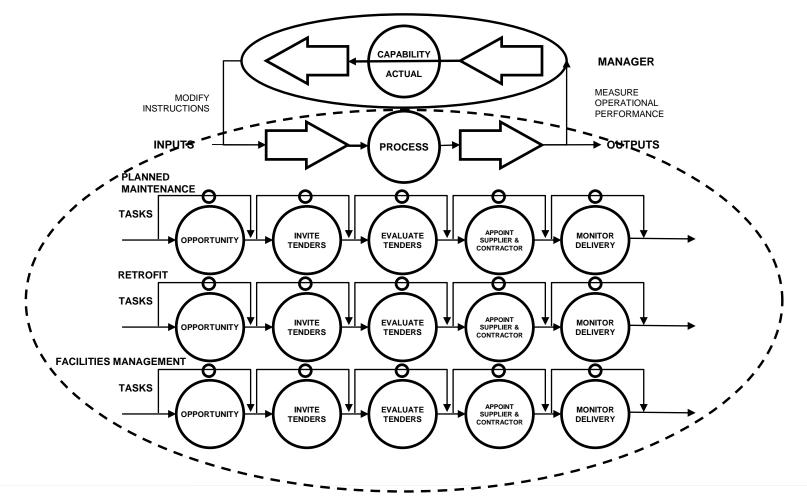




Fig 4.5 Canal and River Trust Virtuous Circle

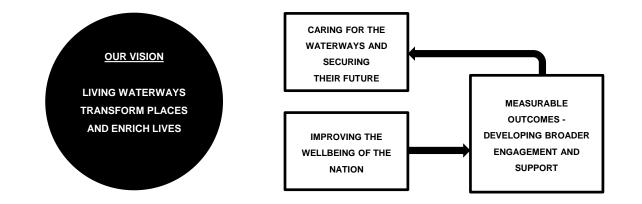




Fig 4.6 Canal and River Trust the Process Chain

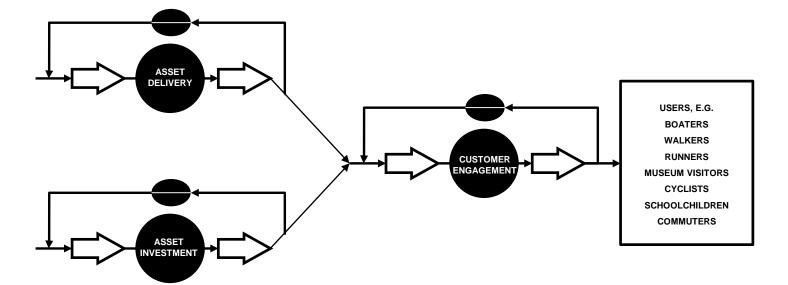




Fig 4.7 Canal and River Trust Processes with Embedded Tasks

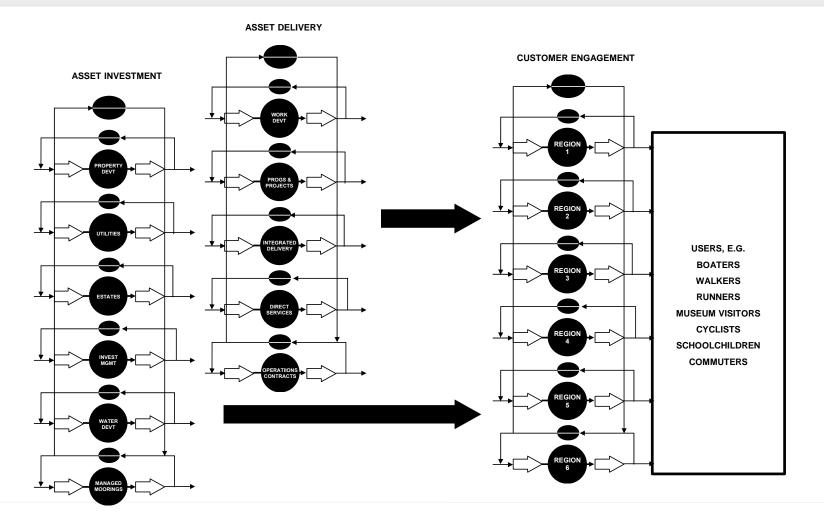




Fig 4.8 Southern Mill Organisation Chart

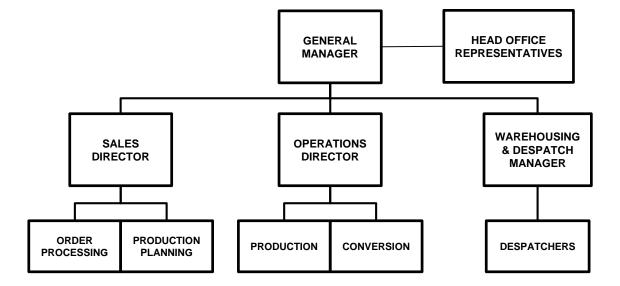




Fig 4.9 Southern Mill the Process View

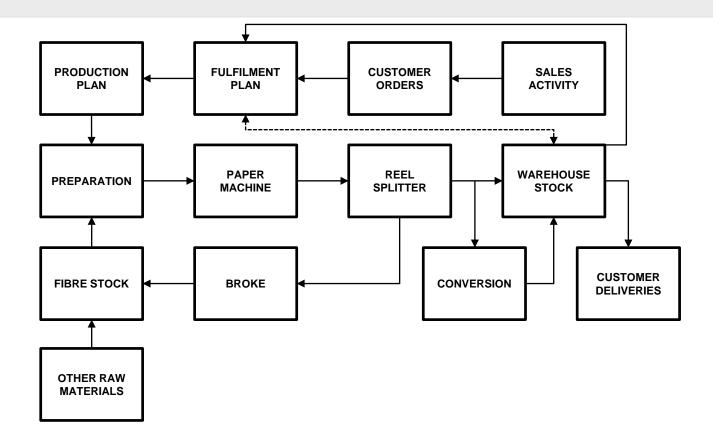




Fig 4.10 Southern Mill Key Processes

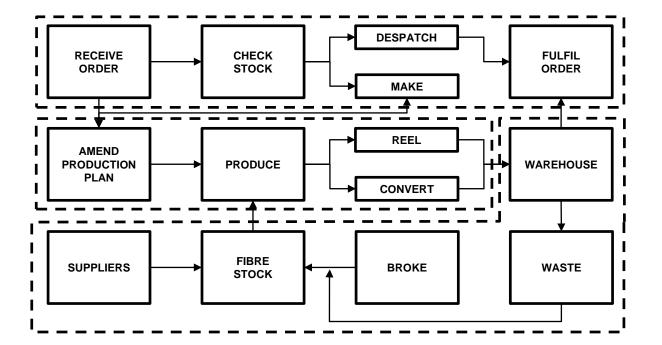




Fig 4.11 Southern Mill Daily Dashboard

DAILY DASHBOARD: SOUTHERN MILL										
PRODUCTION		CONVE		RSION			SALES			
PLAN	ACTUAL	DIFF TO PLAN	PRODUCT	PLAN	ACTUAL	DIFF TO PLAN		PLAN	ACTUAL	DIFF TO PLAN
132	138	6	Sheeted	4	3	-1	Stock	600	630	30
Net Tonnes			Laminate	3	4	1	>180	0	45	45
Planned	Actual	Diff to Plan	Coated	2	2	0	>365	0	0	0
80	100	20	Colour	1	1	0	Despatch	104	100	-4
Hold	Over- make	Broke	Coiled	1	1	0	OTIF	98%	96%	-2%
20	50	5	Coiled SS	2	3	1	Orders	100	105	5
Shut			Collated	3	2	-1	Rev	£90000	£94500	£4500
Plan	Unplan	Diff to Plan	Guillotine	5	5	0	Credits	£0	£3000	£3000
48	56	8	BPOP	6	6	0	Unplan £	0	£500	£500
			Packed FP	4	4	0	Complain ts	0	1	1
			Packed BP	5	5	0	Accident s (LT)	0	1	1



Fig 5.1 Value Generating Processes

GENERATING VALUE	SERVICE DELIVERY	\longrightarrow
	PRODUCTION	
	DISTRIBUTION	
	MANUFACTURING	



Fig 5.2 Value Enabling Functions

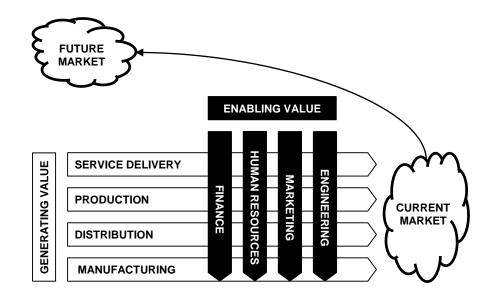




Fig 5.3 Strategy Formulation

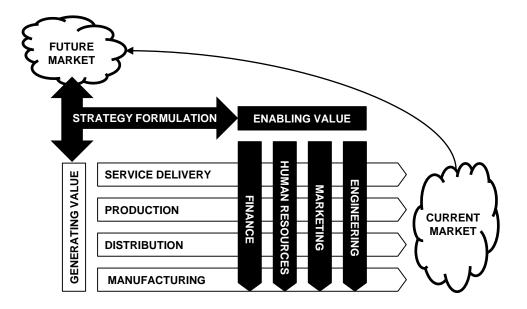
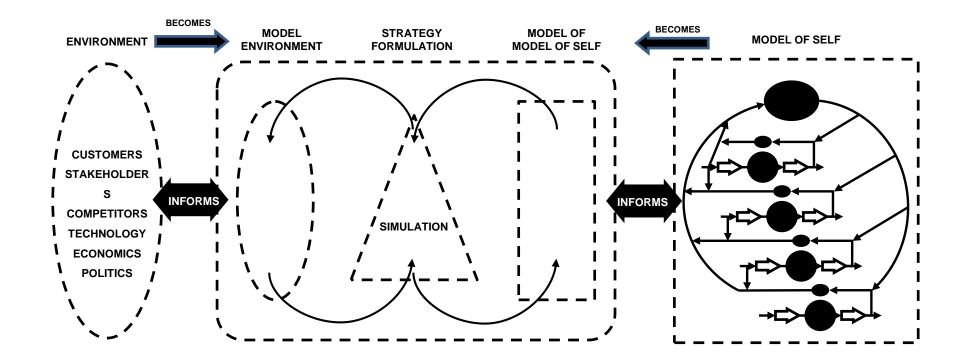




Fig 5.4 Value Enabling Process





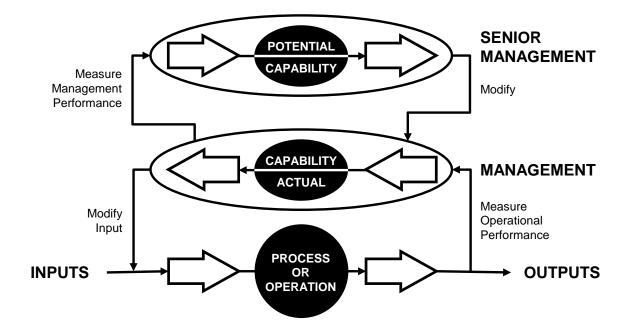




Fig 5.6 The Multi-Channel Value Enabling Process

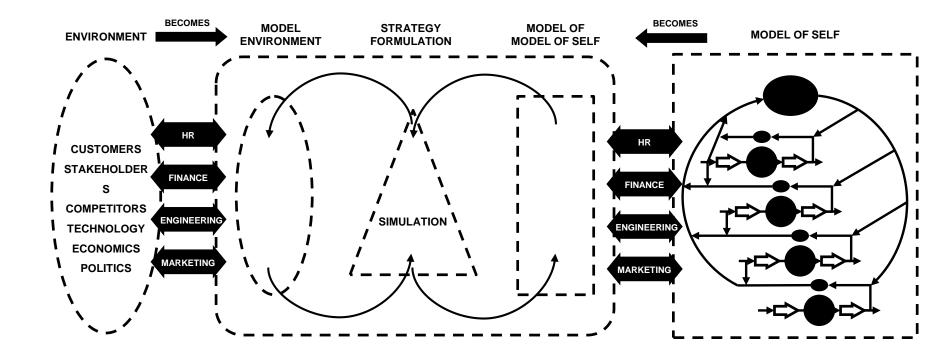




Fig 5.7 Managing the Present and Creating the Future

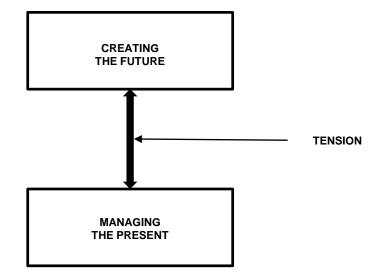




Fig 5.8 The Trialogue

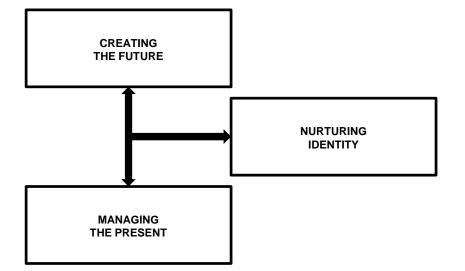




Fig 5.9 The Intelligent Organisation

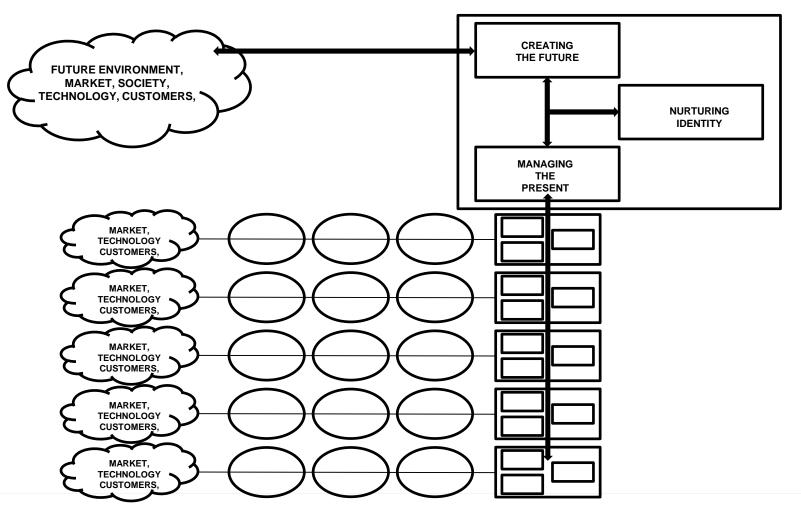




Fig 6.1 Enabling Value for Fusion21

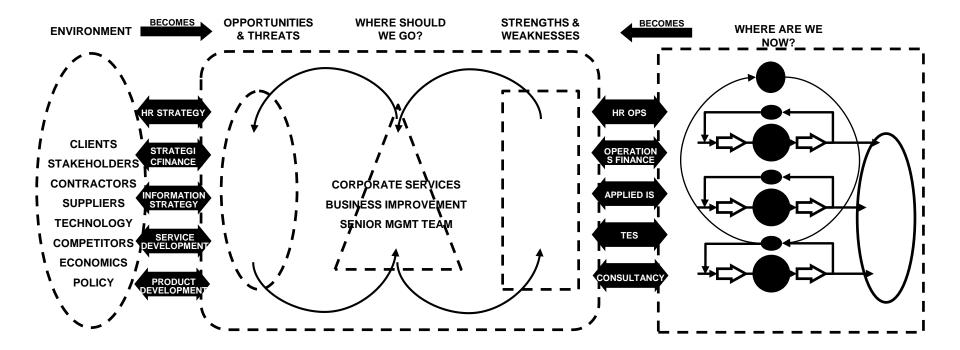




Fig 6.2 The Strategic Dialogue



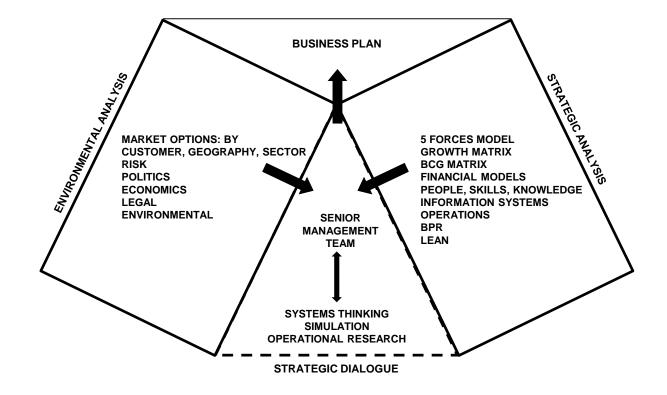




Fig 6.3 Initial Executive Information Requirements

CHIEF OPERATING OFFICER	CHIEF INVESTMENT OFFICER	STRATEGY & ENGAGEMENT DIRECTOR	ASSET IMPROVEMENT DIRECTOR	FINANCE DIRECTOR	HR DIRECTOR	
PROGRESS V OBJECTIVES	ASSET PRODUCTIVITY	OUTCOMES V OBJECTIVES	DIRECT SERVICES PRODUCTIVITY & UTILISATION	FINANCIAL CONTROL	HEADCOUNT & SKILLS/TRAINING PERFORMANCE	
PRODUCTIVITY	LONG TERM ROI	DONOR & SUBSCRIBER INFORMATION	COMPLIANCE TO STANDARDS	STATUTORY OBLIGATIONS	ABSENCE, SICKNESS, GRIEVANCES	
ATTRACTIONS PERFORMANCE			PERFORMANCE VERSUS PLAN	MANAGEMENT REPORTING	SAFEGUARDING	
CUSTOMER CONCERNS	CAPITAL ACCUMULATION	COMPLIANCE WITH STATUTORY OBJECTIVES	PROJECT PERFORMANCE – TIME, COST, QUALITY	INFORMATION SYSTEMS PERFORMANCE	EMPLOYEE PERFORMANCE	
ASSET PERFORMANCE			ASSET CONDITIONS & PERFORMANCE	RISK & CONTINUITY	TRAINING & DEVELOPMENT	
VOLUNTEERING	MUSEUMS	VOLUNTEERS	VOLUNTEERS	AUDIT	GRIEVANCE AND COMPLAINTS	



Fig 6.4 Overview of UKCRIC Facilities

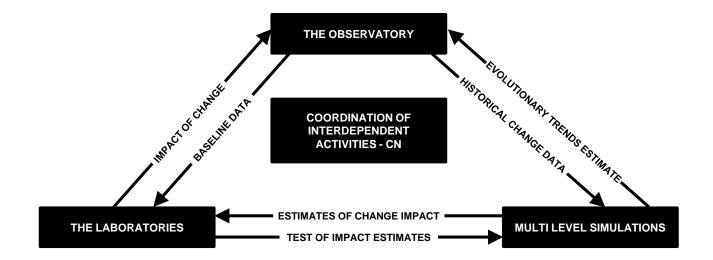




Fig 7.1 Managing Autonomy

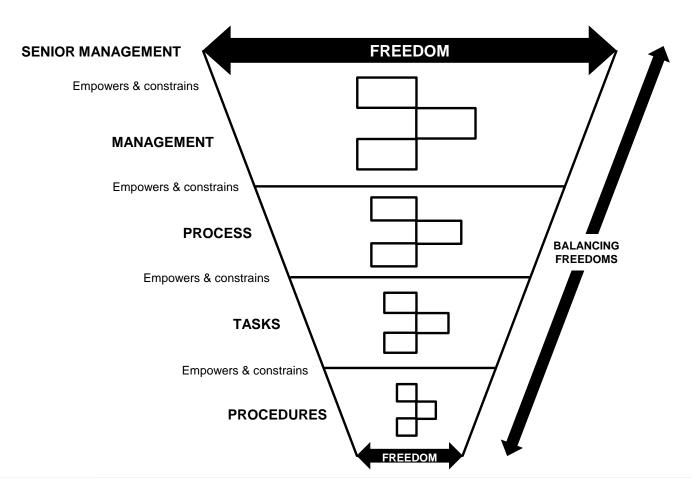




Fig 7.2 The Business Model

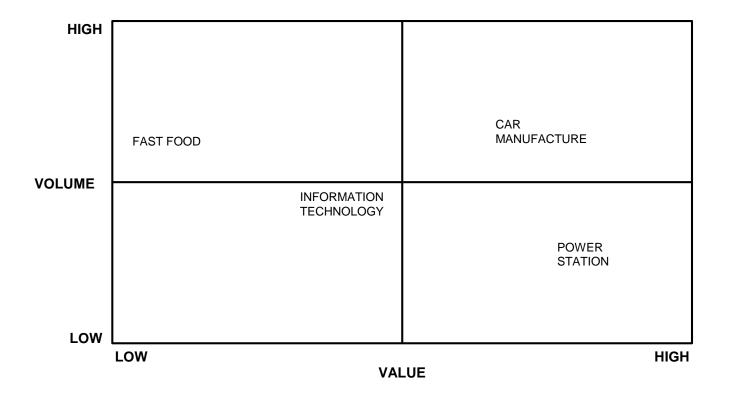




Fig 7.3 Process Progression

TICKET MACHINES	FAST FOOD	VEHICLE ASSEMBLY	POLICING	CONSULTANCY	RESEARCH
HIGHLY AUTOMATED	SEMI AUTON	1ATED	BALANCED	GENERIC	CUSTOMISED



Fig 7.4 Skills Progression

TICKET MACHINES	FAST FOOD	VEHICLE ASSEMBLY	POLICING	CONSULTANCY	RESEARCH
UNSKILLED	SEMI SKILLED	TECHNICAL	LY SKILLED	PROFESSIONAL	SEASONED PROFESSIONAL



Fig 7.5 Risk, Probability and Consequence

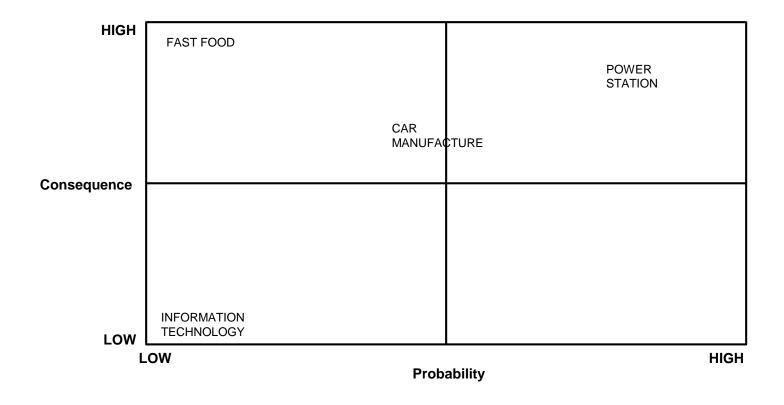




Fig 7.6 Aligning Values

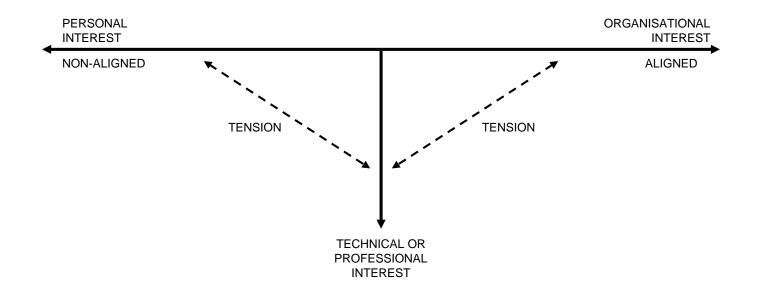




Fig 8.1 Integrated Decision Model for Autonomy

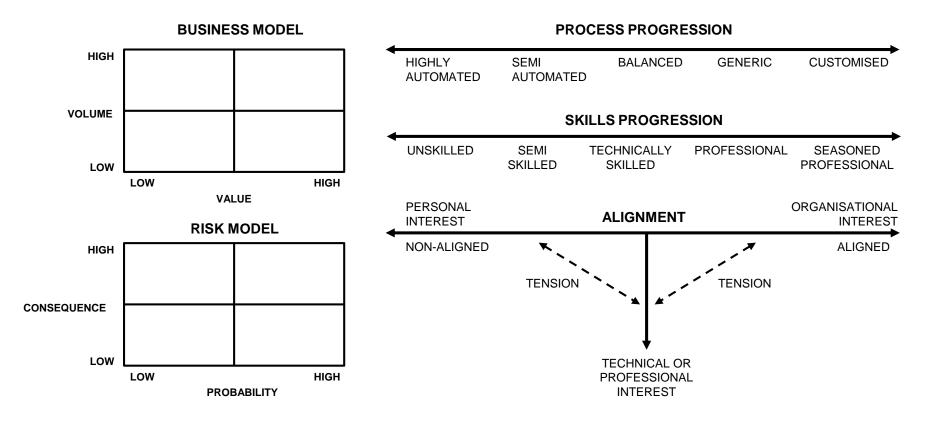
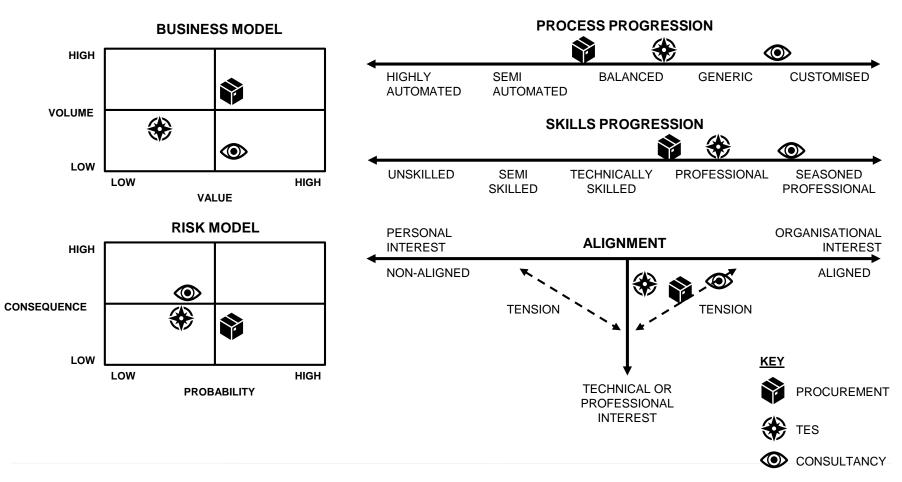




Fig 8.2 Autonomy in Fusion21



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Fig 8.3 Necessary and Constrained Autonomy Canal and River Trust

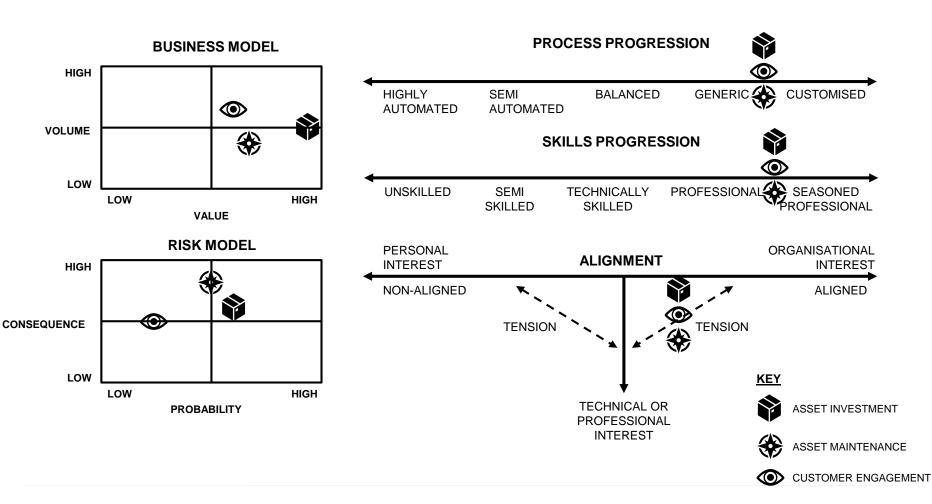




Fig 8.4 Autonomy in Southern Mill

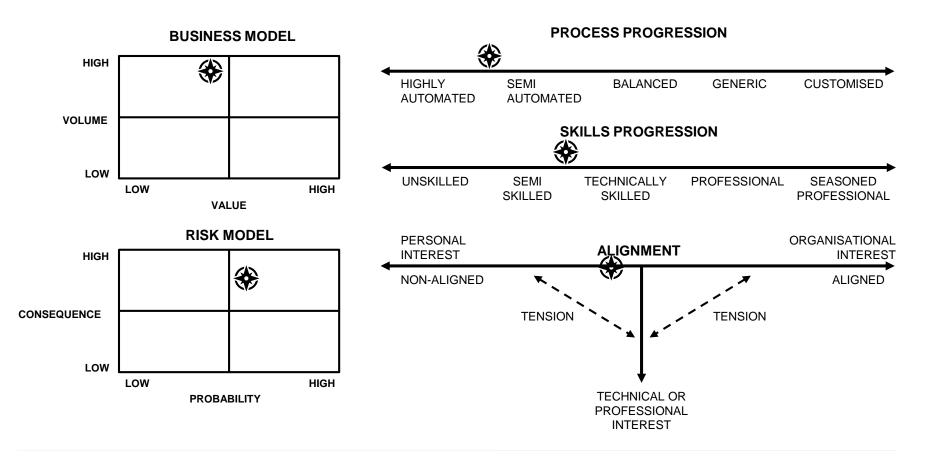
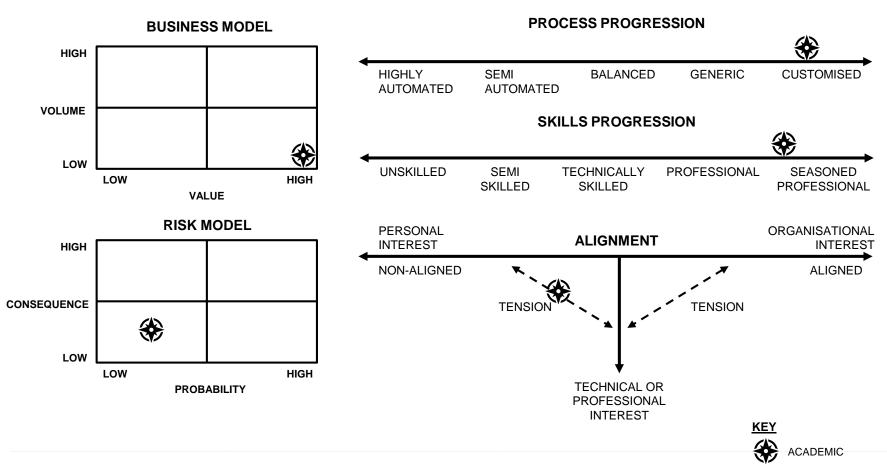




Fig 8.5 Autonomy in UKCRIC



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Fig 9.1 Information Strategy

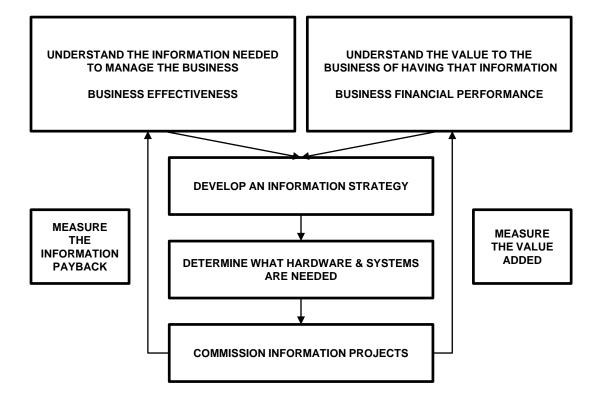




Fig 9.2 Mapping Organisation and Information Architecture

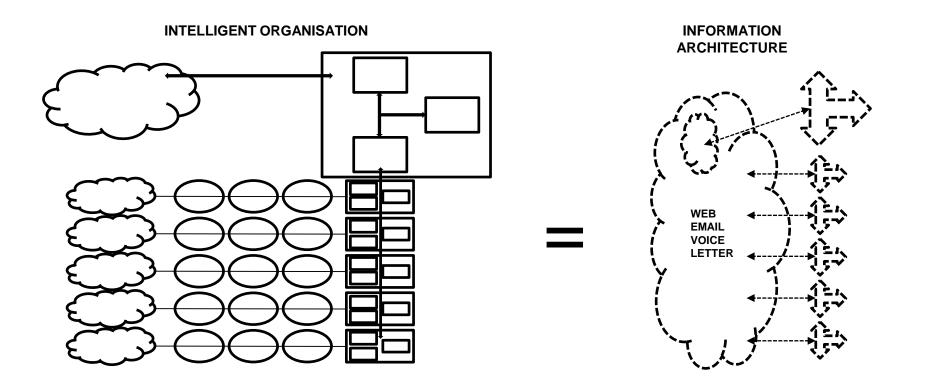




Fig 9.3 Distributed Decisions

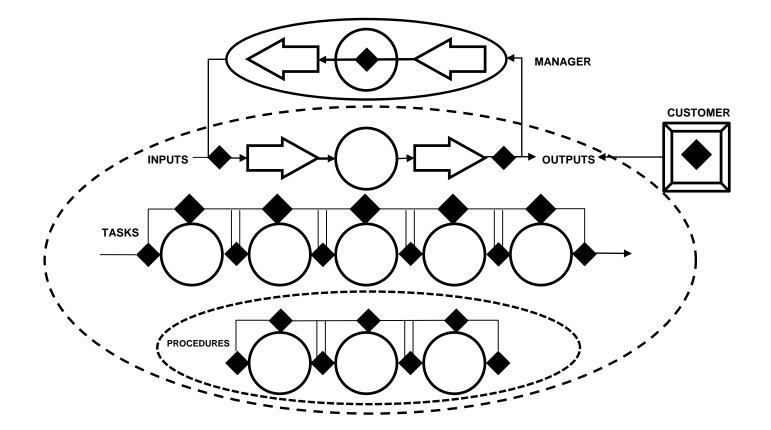




Fig 9.4 A Performance Dashboard for a Paper Maker

PROCESS PERFORMANCE													
	INPUT	39656		TARGET	40000		OUTPUT	36664.22					
	POTENTIAL	UNIT	PROCESS	MOST LIKELY	UNIT	PROCESS	UNIT	PROCESS	UNIT	PROCESS	BACK	POSSIBLE	TRANSLATION
	FOILNIAL	CAPABILITY	CAPABILITY	WO31 LIKELI	LATENCY	LATENCY	PRODUCTIVITY	PRODUCTIVITY	PERFORMANCE	PERFORMANCE	BACK	FUSSIBLE	INANGLATION
RCF	53100.00	39656.00	39656.00	36028.85	0.75	0.75	1.00	0.91	0.75	0.68	40000.00	39656.00	1
PPP	50976.00	49080.00	39656.00	34603.59	0.96	0.96	0.81	0.87	0.78	0.84	40000.00	39656.00	1
PM	41043.76	36664.22	36664.22	35242.67	0.89	0.89	1.00	0.96	0.89	0.86	42920.00	49080.00	1.073
WINDER	60743.38	55852.16	36664.22	39166.08	0.92	0.92	0.66	0.99	0.60	0.91	40000.00	36664.22	1
RCF	SETTINGS	FPP	SETTINGS	PM1	SETTINGS	PM2	SETTINGS	WINDER 1	SETTINGS	WINDER 2	SETTINGS	REWIND	SETTINGS
LIMIT	37.50	LIMIT	36.00	LIMIT	910.00	LIMIT	1700.00	LIMIT	1000.00	LIMIT	1200.00	LIMIT	1000.00
RATE	32.00	RATE	33.00	RATE	905.00	RATE	1650.00	WEIGHT	48.50	WEIGHT	44.60	WEIGHT	44.60
LINES	2.00	LINES	2.00	WIDTH	5.40	WIDTH	9.40	WIDTH	5.40	WIDTH	9.40	WIDTH	9.40
HOURS	20.00	HOURS	24.00	WEIGHT	48.50	WEIGHT	44.60	HOURS	20.00	HOURS	20.00	HOURS	20.00
DAYS	31.00	DAYS	31.00	LINES	1.00	LINES	1.00	TLOSS	3.50%	TLOSS	2.48%	TLOSS	0.00%
PSHUT	12.00	PSHUT	12.00	HOURS	24.00	HOURS	24.00	JR LOSS	0.90%	JR LOSS	0.90%	JR LOSS	0.00%
UPSHUT	12.00	UPSHUT	12.00	DAYS	31.00	DAYS	31.00	BEATER	3.00%	BEATER	0.52%	BEATER	0.00%
TARGET	39656.00	TARGET	49080.00	PSHUTS	2.80%	PSHUTS	2.90%	CULL	1.00%	CULL	1.00%	CULL	0.00%
				UPSHUTS	5.80%	UPSHUTS	2.90%	PSHUTS	2.80%	PSHUTS	2.90%	PSHUTS	0.00%
				BREAKS	3.00%	BREAKS	3.00%	UPSHUTS	5.80%	UPSHUTS	2.90%	UPSHUTS	0.00%
				JR LOSS	0.90%	JR LOSS	0.90%	BREAKS	3.00%	BREAKS	3.00%	BREAKS	0.00%
				BEATER	3.00%	BEATER	0.52%	LINES	1.00	LINES	2.00	LINES	1.00
				GROSS	10680.55	GROSS	30879.54	NO. OF DAYS	31.00	NO. OF DAYS	31.00	NO. OF DAYS	31.00
				NET	8940.57	NET	27723.65	GROSS	9401.69	GROSS	36501.49	GROSS	15695.73
				UNIT MAX	10275.65	UNIT MAX	30768.11	NET	7850.41	NET	32406.02	NET	15695.73
COMBINED TARGET 1				13 & 14	36664.22	UNIT MAX	9428.40	UNIT MAX	36222.34	UNIT MAX	15092.64		
C							COMBINED TARG)ET	13 & 14	55852.16			



Fig 10.1 Fusion21 Value Generating Activities

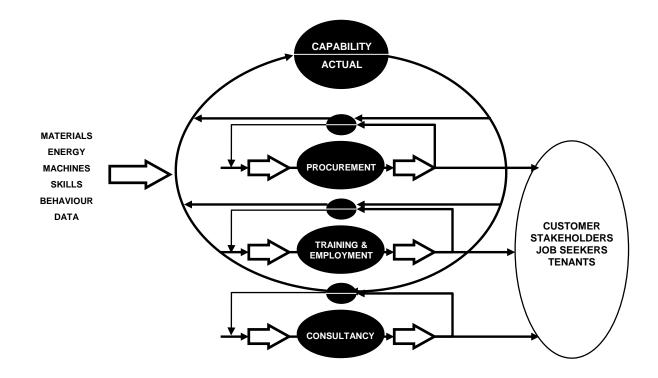




Fig 10.2 Fusion21 Value Enabling Activities

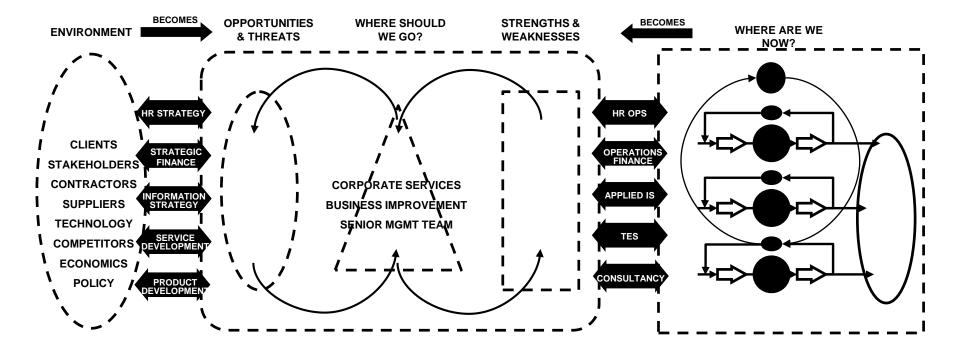
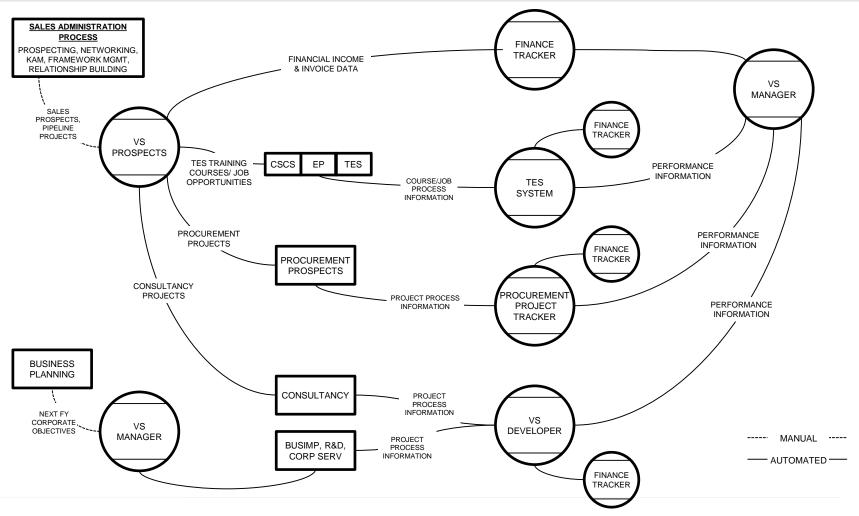




Fig 10.3 Fusion21 Data Flow Diagram



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Fig 10.4 Fusion21 Information Architecture

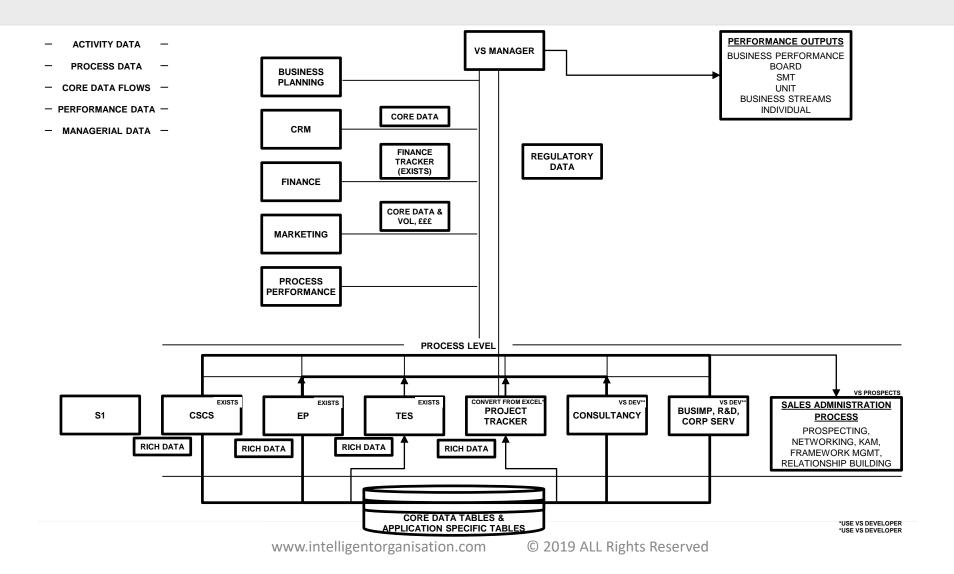




Fig 10.5 LIS-Simulator: Whole Organisation Adaptation

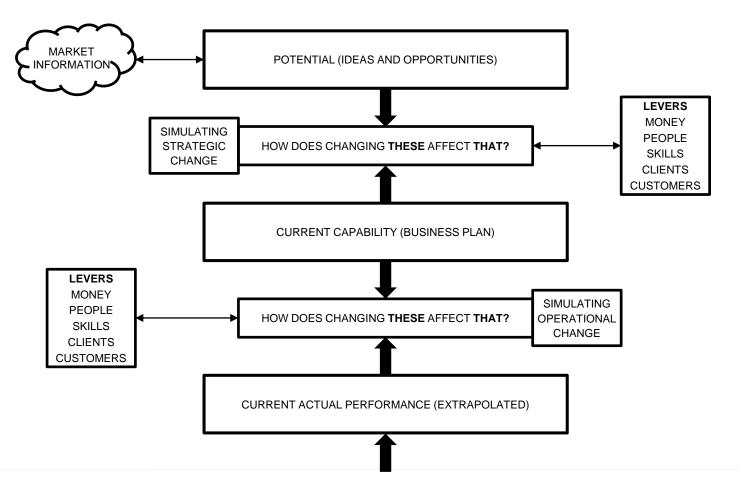
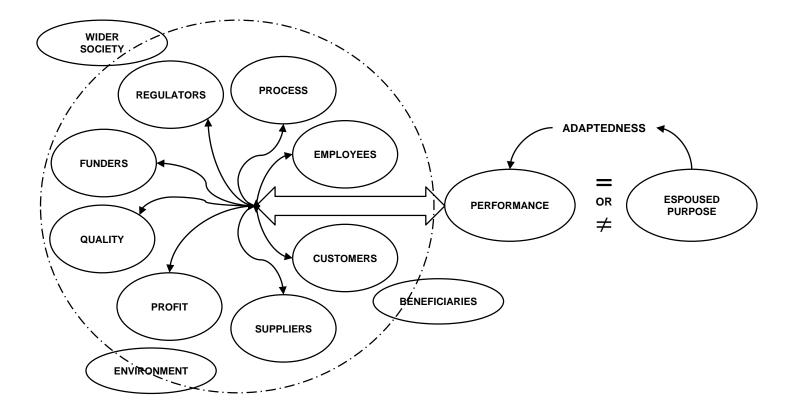




Fig 11.1 Dynamic Interaction



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Fig 11.2 The Potentiometer

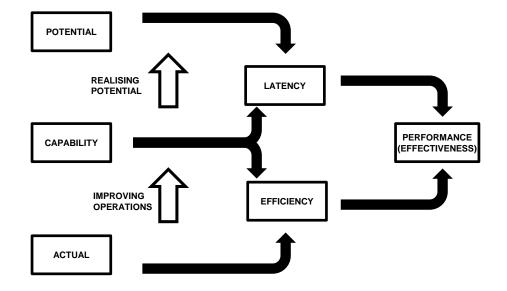




Fig 11.3 Synthesising Potentiometers

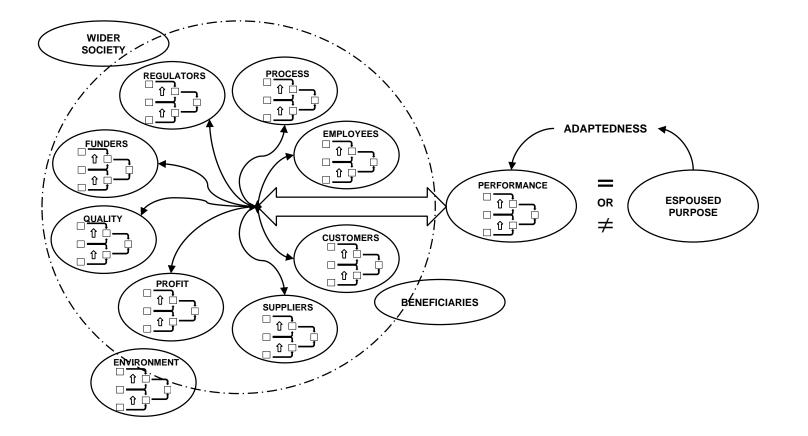




Fig 11.4 Aggregating Potentiometers

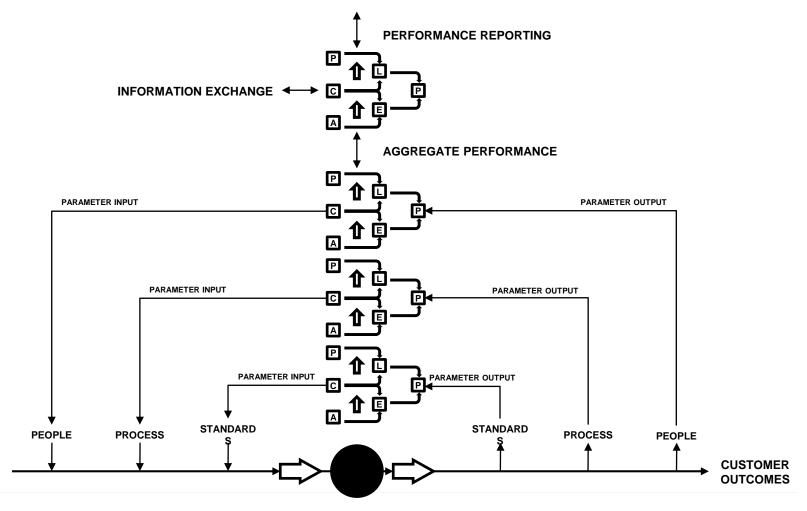




Fig 12.1 Train Company Interacting Processes

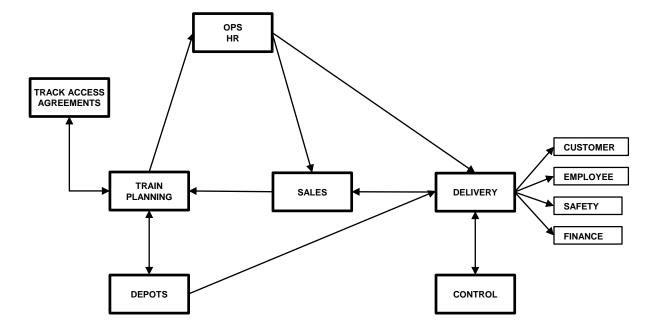




Fig 12.2 The Hierarchical Organisation Chart

Fig 12.2 Train Operating Company Hierarchy

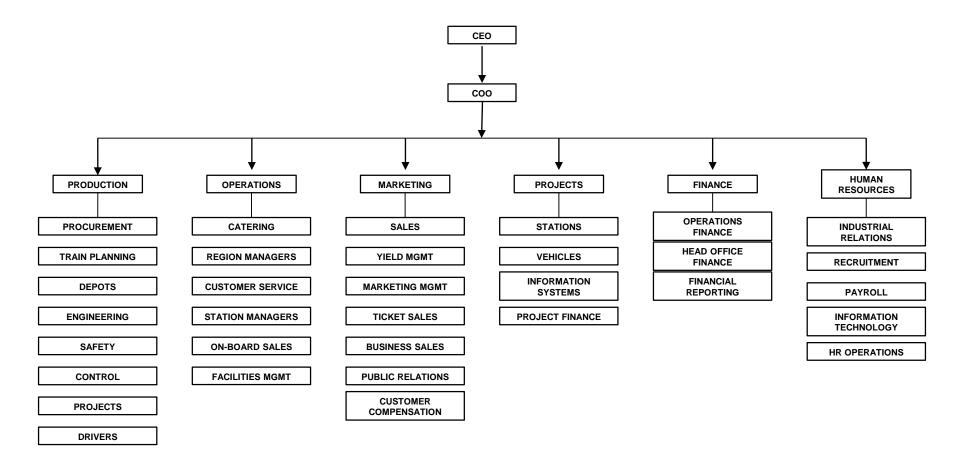




Fig 12.3 The Delivery Process

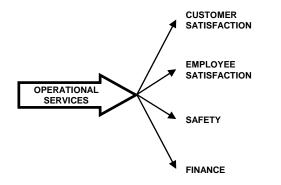




Fig 12.4 Operational Process

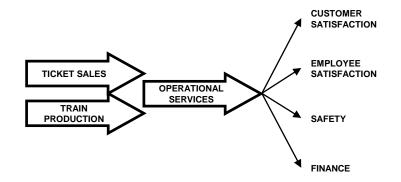




Fig 12.5 Core Process Homeostats

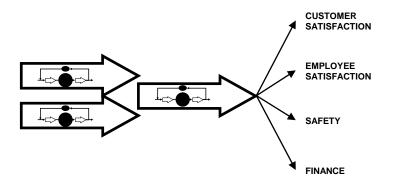




Fig 12.6 Managing the Present

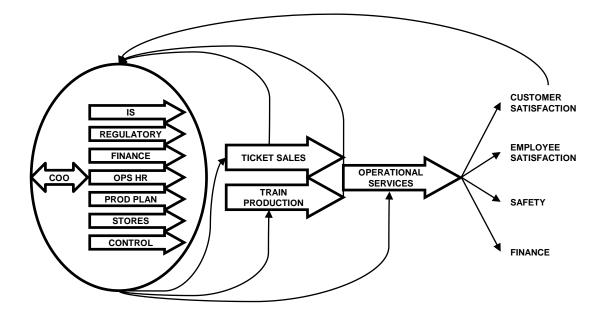




Fig 12.7 Creating the Future

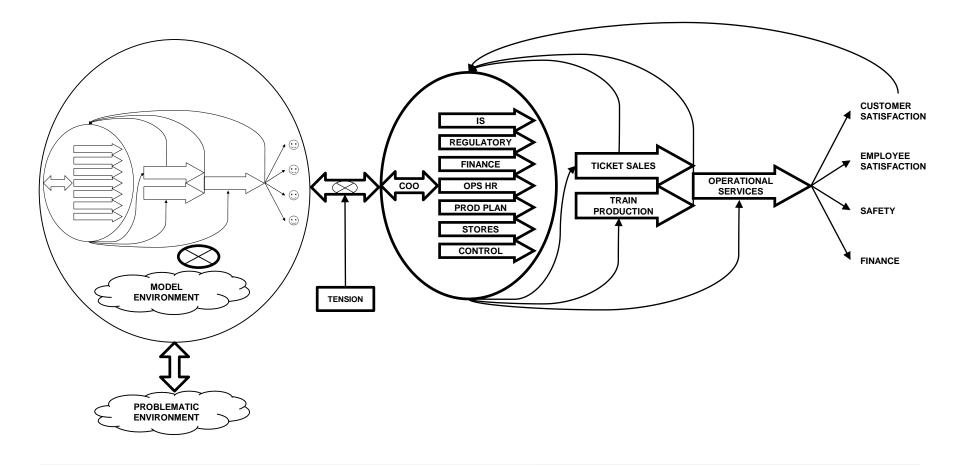




Fig 12.8 Resolving Tension

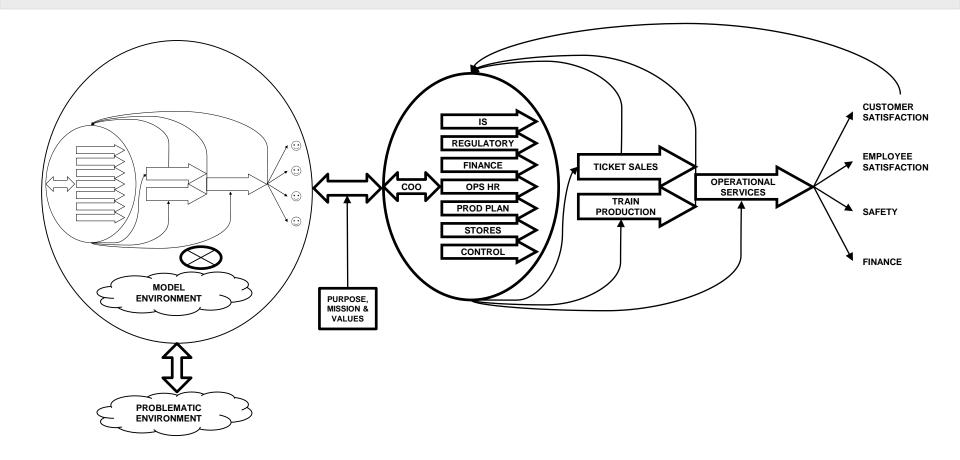




Fig 12.9 Integrated Businesses

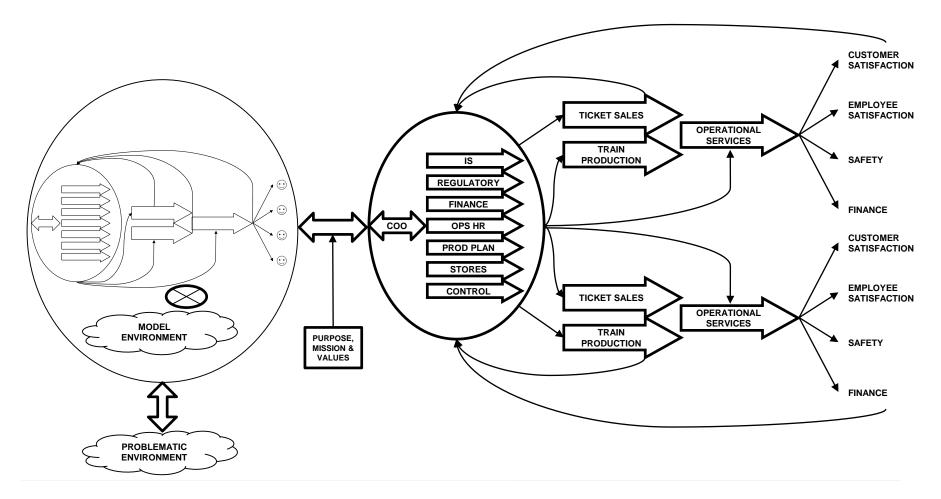




Fig 12.10 Delivering the Outcomes

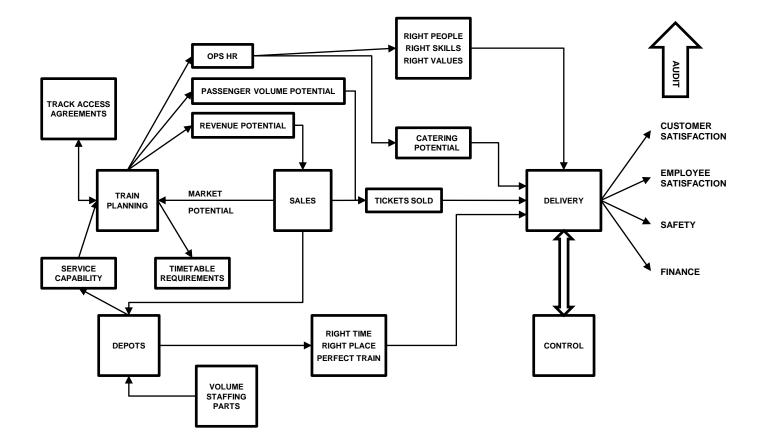




Fig 12.11 Linked Potentiometers

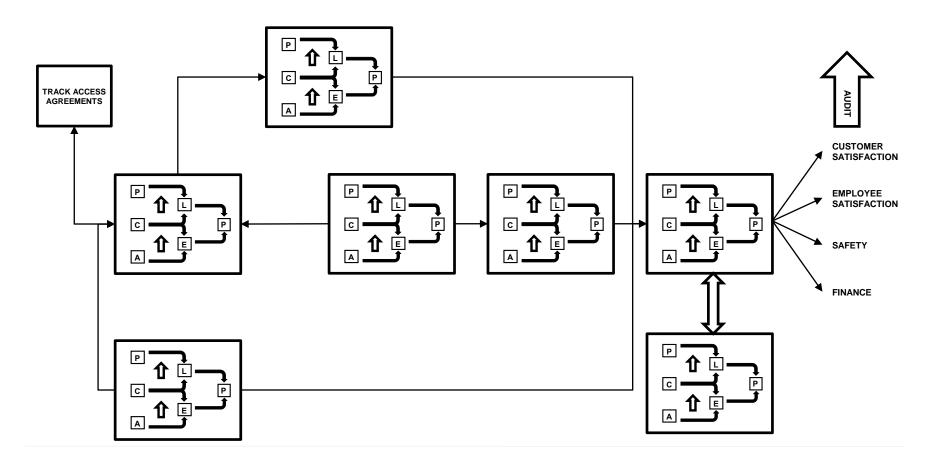




Fig 12.12 Measuring Performance

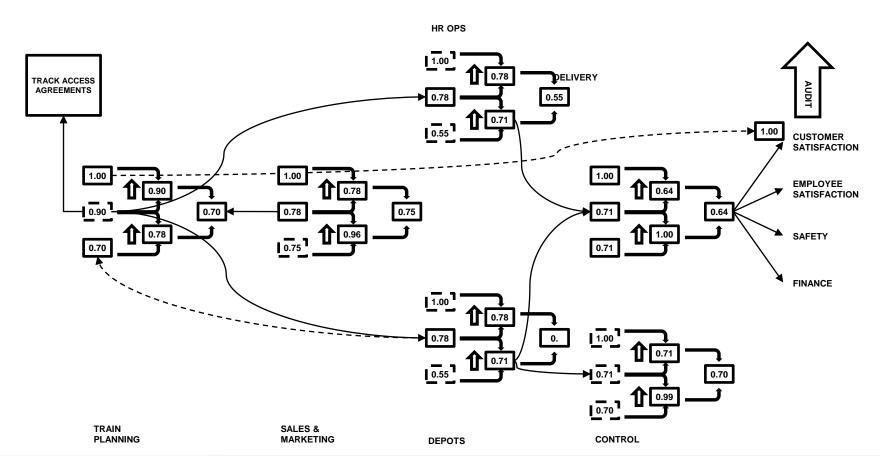




Fig 13.1 Dimensions of Economy and Freedom

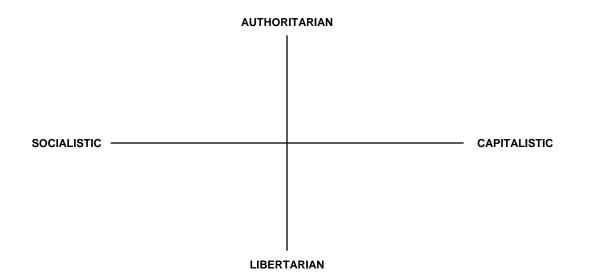




Fig 14.1 National Interdependencies

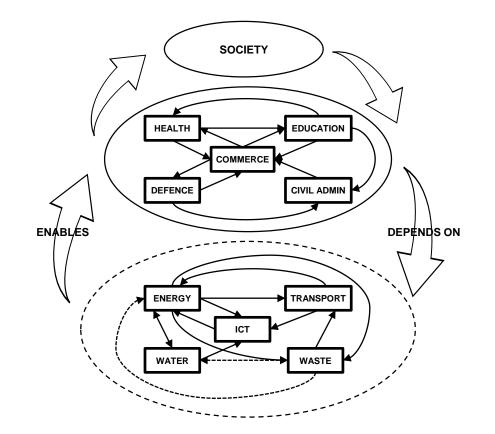




Fig 14.2 A Recursive Decision Structure

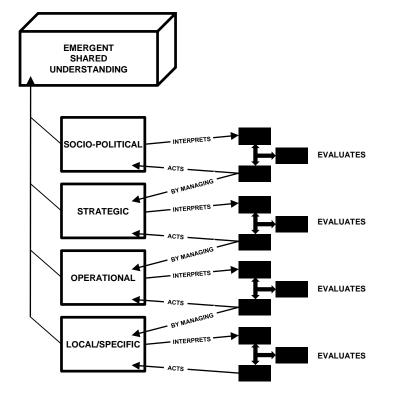




Fig 14.3 Asset Management Framework

INFRASTRUCTURE AVAILABILITY + SERVICE AVAILABILITY = JOURNEY AVAILABILITY (PROXY = DELAY MINUTES)

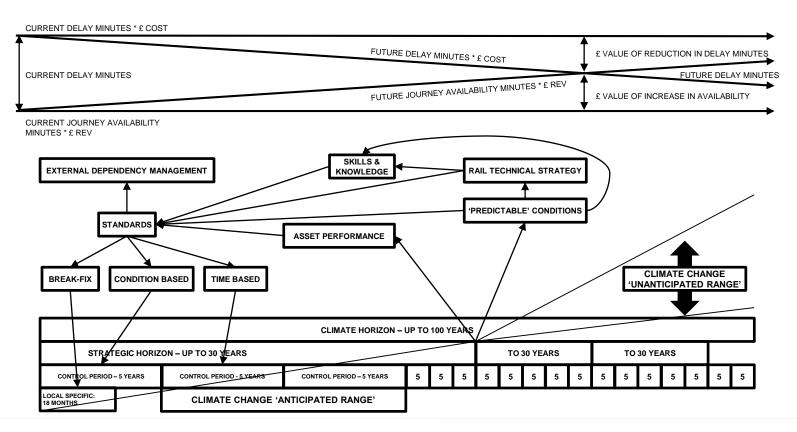
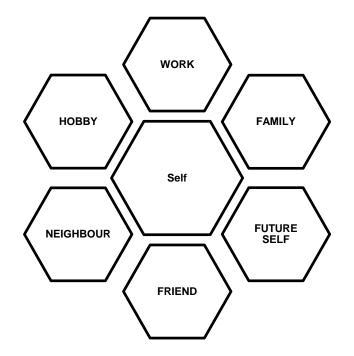




Fig 15.1 Self at the Centre of the Network



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Fig 15.2 Processes and Roles

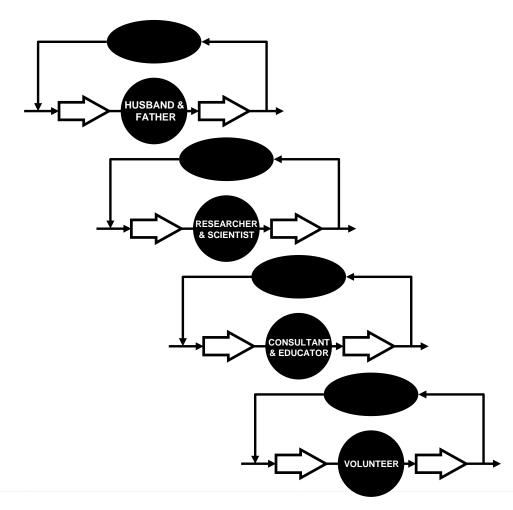




Fig 15.3 Managing my Selves

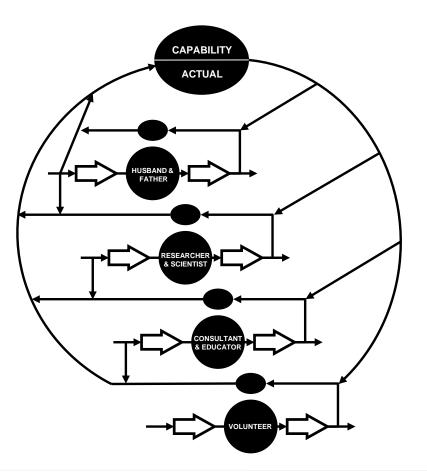




Fig 15.4 Enabling Value for the Individual

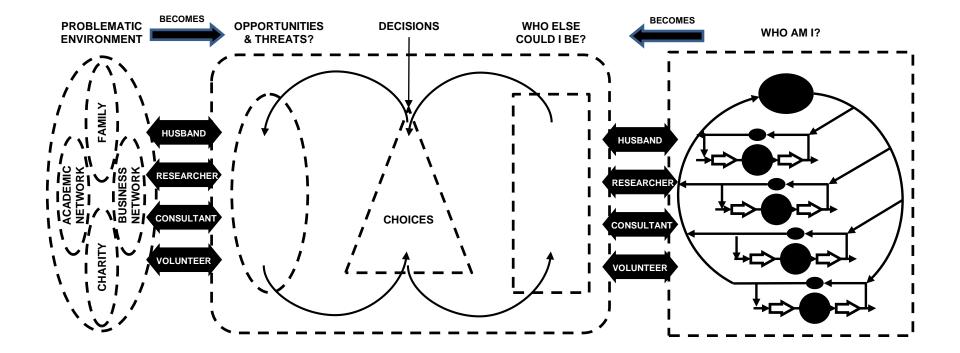




Fig 15.5 Autonomy

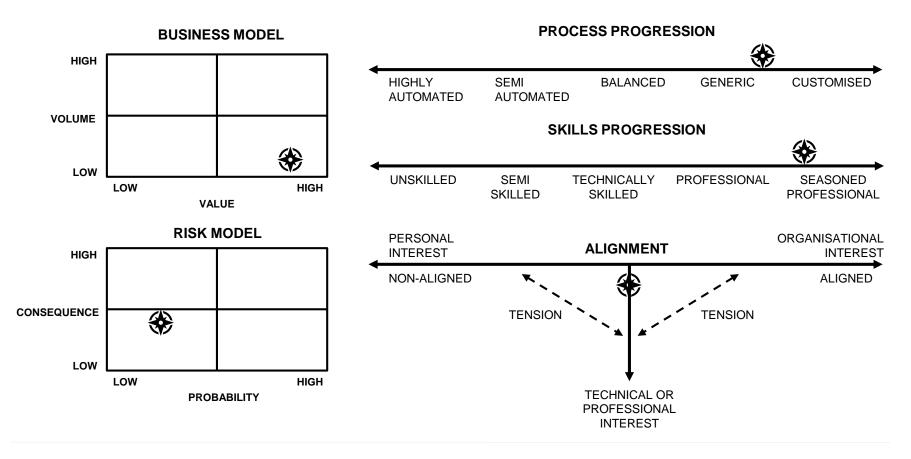




Fig 16.1 Developing a Shared Model

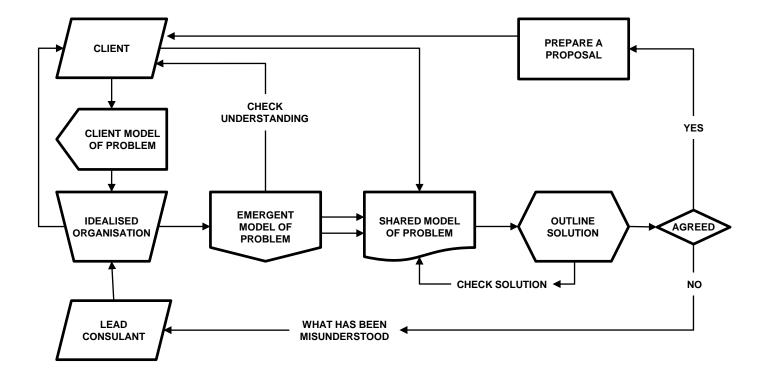




Fig 16.2 Diagnostic Process

